



Operations Technical Support

Contract Support Centre

Sector : Manufacturing & Industrial
Location : Dubai, UAE - Iraq
Status : Professional
Closing Date : December 2010

Job Description:

Responsibilities

Main Responsibilities:

- Develop remote monitoring routines for Power plant operative conditions
 - Configuration of Installations/Engines
 - o Collecting required site data from installation;
 - o Co-ordinating in configuration of installation to RPA Viewer;
 - o Testing & correcting (if required) the configuration.
 - Co-ordinating with installations for receiving Operation Data to Wise
 - o Several Indian installations do not have WISE system installed at plants; hence site people are entering the data manually into WISE LT ODR form;
 - o Analysing of this Operation data through RPA Viewer;
 - o Generation of Operations Technical Support reports on monthly basis;
 - o Validating the reports from Operations Technical Support team in WFI;
 - o Circulating the reports to installation for actions.
- Work as Operations Technical Support – power plant interface
 - Follow up for Action plans based on Operations Technical Support report;
 - Assisting in actions based on readily solutions available;
 - Escalating the problems to WIN/WFI for assistance in resolving issues.
- Interface with Technical Services
 - Co-ordinator for Power plants & Technical service department.
- Operations Technical Support report follow up with WFI
 - Operations Technical Support reports generated by Operations Technical Support/CBM team, co-ordinating for plant & CBM team;
 - Requesting for addition of Gas engines, W32 engines reporting from WFI.
- Technical Info dissemination
 - Circulation of New/Old technical bulletins as per plants requirements;
 - Circulation of FER to avoid repetition on occurrence of incidents at other installations;
 - Circulation of minor/major incidents of DG shut down to installation.
- Ensuring compliance to Operation data record to WISE LT
 - Follow up with installations for updating data to WISE LT.
- Generation of Management reports
 - Collecting monthly DG performance data & reporting inactive MW;
 - Reporting monthly engine wise running hours;

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- Reporting Engine status i.e. GREEN/YELLOW/RED etc.;
- Collection of unscheduled stoppage data and making analysis report.
- Conduct internal Training
 - Conducting training for CET;
 - Conducting training for Plant person.
- Follow up for other Plant parameters
 - FO analysis reports;
 - LO analysis reports.
- Carry out Plant technical audits
 - Participate in Plant technical audits;
 - Submitting reports to Area Contract Manager;
 - Suggesting recommendations based on audits.

Job Requirements:

Skills and Competencies

General Skills

- Excellent communication skills and Customer Relations;
- Advanced cost effectiveness;
- Excellent co-operative skills;
- Advanced cultural knowledge;
- Advanced financial knowledge;
- Basic local labour laws;
- Excellent meeting facilitation;
- Advanced negotiation skills;
- Advanced OpExs Quality and environment;
- Advanced organising skills;
- Excellent presentation skills;
- Advanced reporting skills;
- Advanced representation and etiquette;
- Excellent self-management;
- Excellent teamwork skills;
- Excellent training skills;
- Advanced company's knowledge (Corporate, Division, Local unit):
Business process/Division process knowledge;
- Excellent IM-tools: PC desktop/laptop
- Advanced IM-tools: Utilize IM applications and IM tools;
- Good knowledge of English language;
- Good knowledge of local language.

Professional Skills

- 5 to 10 years experience as an Operation/Maintenance/Plant Manager or Superintendent Engineer within the company's network;
- Reciprocating equipment experience;
- Ability to establish and implement office policies and procedures typical for total quality programs including ISO;
- Maintenance, operation and plant management;
- Ability to administer office supplies in an economical way;
- Contract Management process.

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Management & Leadership Competencies

Leading the Business:

- Good strategic planning and target setting;
- Advanced Change Management.

Leading people:

- Advanced team building;
- Advanced communication.

Delivering results:

- Advanced management skills;

Advanced problem solving and decision

Company Profile:

International service & solution provider for the marine and power industry.

Additional Information:

Immediate hires !

Contact Person:

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